

# Privacy Policy and Cookie Policy

**Last updated:** 17. December 2020

The EU General Data Protection Regulation (GDPR) came into force on 25 May 2018. It is valid throughout Europe in all EU member states.

The General Data Protection Regulation regulates the handling of personal data. Personal data refers to all information relating to a natural person, such as name, address, telephone number, date of birth and bank details.

Companies that process personal data are responsible for complying with the requirements of the GDPR. They are deemed "controllers" within the meaning of Article 4 (7) GDPR.

Processing means any process involving personal data such as collection, recording, organisation, sorting, storage, alteration, retrieval, use, dissemination, provision or deletion.

## Controller of the following data processing (and contact details):

Country	Controller	Contact
Austria	<b>Greiner Bio-One GmbH</b> , Bad Haller Str. 32, 4550 Kremsmünster	office(at)at.gbo.com
Germany	<b>Greiner Bio-One GmbH</b> , Maybachstr. 2, 72636 Frickenhausen	info(at)de.gbo.com
Belgien	<b>Greiner Bio-One nv/sa</b> , Leuvensesteenweg 248-D, 1800 Vilvoorde	info(at)be.gbo.com
Switzerland	<b>Greiner Bio-One Vacuette Schweiz GmbH</b> , St. Leonhardstr. 31, 9000 St. Gallen	office(at)ch.gbo.com
Spain	<b>Greiner Bio-One España, S.A.U</b> , Av. Somosierra 22, 2ª planta, nave G, 28703 San Sebastian de los Reyes (Madrid)	info(at)es.gbo.com
Italy	<b>Greiner Bio-One Italia S.r.l.</b> , Via Roma 74, 20051 Cassina de Pecchi	office(at)it.gbo.com
France	<b>Greiner Bio-One SAS</b> , 3 à 7 avenue du Cap Horn, 91941 Courtaboeuf	accueil(at)gbo.com
Netherlands	<b>Greiner Bio-One B.V.</b> , Albert Einsteinweg 16, 2408 AR Alphen a/d Rijn	info(at)nl.gbo.com
Hungary	<b>Greiner Bio-One Hungary Kft.</b> , Fertősor 7, 9200 Mosonmagyaróvár	office(at)hu.gbo.com
United Kingdom	<b>Greiner Bio-One Ltd.</b> , Stroudwater Business Park, GL10 3SX U.K. Stonehouse, Gloucestershire	info@uk.gbo.com

## I. Storage of personal data of customers and suppliers (or their internal contact partners)

We process the following personal data of yours for the purpose of fulfilling the contract (Art. 6 (1) lit b GDPR), to comply with a legal obligation (Art 6 (1) lit c GDPR and on the basis of our legitimate interest in customer loyalty (Art. 6 (1) lit f GDPR):

Name, address, telephone number, email address, employer, department, function and qualification, as well as data relevant to creditworthiness as a part of our supplier due diligence.

We have received this data either from you, your company or from public sources such as your company register, website, telephone book etc.

All employees of our company who deal with our customers and/or suppliers have access to this data; this data can also be viewed by the IT departments of Greiner Bio-One International GmbH (4550 Kremsmünster) and Greiner Holding AG (4550 Kremsmünster). Our SAP system and our electronic communication systems are supported by our external cooperation partners for support and maintenance purposes.

Insofar as this is necessary for cooperation with you or your company, the data can also be viewed by authorised employees of our GBO locations; see overview of GBO locations.

Furthermore, your name and address (and your telephone number if necessary) will be transmitted to the transport company commissioned by us to deliver the ordered goods.

We store the personal data necessary for the fulfilment of the contract for the entire business relationship as well as in accordance with statutory retention, documentation and reporting obligations.

The processing of personal data, such as professional data, product data, communication details and comparable categories of data, may also be necessary for the fulfilment of legal obligations or standards, for responding to and fulfilling requests and legal requirements, in particular from regulators or other authorities, for complying with transparency laws and regulations, industry standards and codes, for training of distributors and other intermediaries (Art 6 (1) lit c GDPR).

## **II. Cooperation with business partners – (if applicable in individual cases) processing of personal data of contact partners at GBO business partners**

We may process your personal data (first and last name, email address and company name) for the purpose of fulfilling the contract (Art. 6 (1b) GDPR) or on the basis of our legitimate interests (Art. 6 (1f) GDPR) as part of a cooperation with you, so that you have the necessary authorisations for the respective cooperation accordingly (e.g. access authorisation for software that is the subject of the contract).

We have received this data from you or from the company for which you work. In principle, your personal data is only processed by your contact partners at GBO and the employees of the IT department of Greiner Bio-One International GmbH (Kremsmünster, Austria). We store your personal data for as long as there is active cooperation with you or the company for which you work. In the case of contracts concluded between you or the company for which you work, your personal data is stored for as long as we are obliged to do so due to statutory retention, reporting and documentation obligations.

## **III. Contacting us**

If you contact us via the form on the website or by email, your data provided (as well as the IP data in the context of cookies) are stored by us for the processing of your request as well as for any follow-up questions for up to six months.

Your data is processed by the relevant Greiner Bio-One company (this may be one or more of the GBO companies); see link to overview of GBO locations.

Your data is only forwarded within the Greiner Bio-One division if this is necessary for the processing of your request. We do not pass on your data to companies outside the Greiner Bio-One division without your express consent.

The lawfulness of this processing of your data is based on the need to respond to your request and on our legitimate interests (Art. 6 (1f) GDPR).

## IV. Online shop

We would like to point out that for the purpose of contract processing by us as well as by the online shop operator (Imos GmbH, Germany), the IP data and the user data (name, (company) address, telephone number and email address) stored in the webshop are used in connection with cookies.

The data you provide is necessary for the fulfilment of the contract (lawfulness of processing: Art. 6 (1b) GDPR). You have the right to withdraw your consent to the use of your data for the online shop at any time. Until such revocation, your user data remains stored with us and the processing carried out until revocation shall be lawful (Art. 7 (3) GDPR).

Furthermore, the name of the contact partner for the ordering party and their address (and in exceptional cases (at the request of the ordering party) your telephone number) are transmitted to the transport company/shipping company commissioned by GBO for the delivery of the ordered goods.

In any case, we store the personal data necessary for the fulfilment of the contract for the entire business relationship as well as in accordance with the statutory retention, documentation and reporting obligations.

## V. Newsletter

You can subscribe to a newsletter via our website. For this purpose, we require your email address and your declaration that you agree to the sending of the newsletter by email (Art. 6 (1a) GDPR).

In order to provide you with targeted information, we also collect and process the information you provide about the preferred product groups.

We process your personal data on the basis of legitimate interests (Art. 6 (1f) GDPR) for the purpose of direct marketing, namely: your email address, which newsletter we have sent to you, whether or when you have opened it, blocked it or marked it as spam and which or how many links you have clicked on in the newsletter.

We use the software provider Aurea Software FZ-LLC (Dubai Media City, Dubai) to send out our newsletter.

As soon as you have subscribed to the newsletter, you will receive an email confirming your subscription.

You can unsubscribe from the newsletter at any time. Please send the revocation of your consent to the following email address: [marketing@de.gbo.com](mailto:marketing@de.gbo.com). We will then immediately delete your data in connection with the sending of the newsletter.

## VI. Customer relationship management (CRM)

We use your personal data for our customer relationship management system in order to store business contacts and to be able to offer support tailored to the needs of the customer.

We store your data on the basis of our legitimate interest (Art. 6 (1f) GDPR), to provide our customers and interested parties with the best possible information about our products and services and to fulfil a contract (Art. 6 (1b) GDPR) and to comply with a legal obligation (Art 6 (1) lit c GDPR).

The following personal data is processed: First and last name, title, function, (company) email address, (company) telephone number and (company) address where there is interest in GBO products and communication history e.g. regarding our products on participation on a survey, received newsletter.

In principle, your personal data is only processed by employees of GBO's sales, marketing, product management and quality departments as well as by employees of the IT department of Greiner Bio-One International GmbH (Kremsmünster, Austria).

For global projects, all Greiner Bio-One companies that use the CRM system (as of 15 July 2020, these are Greiner Bio-One locations in Germany, UK, USA, Netherlands, Belgium, Austria, France and Spain, including Brazil and Switzerland by the end of the year) can also view your personal data.

In addition, the IT department of Greiner Bio-One International GmbH works with our software provider Aurea Software FZ-LLC (Dubai Media City, Dubai) and Axians ICT Austria GmbH (Linz, Austria), which is responsible for maintenance.

We store your personal data for as long as there is an active customer relationship with you or the company for which you work, but no later than three years after the end of the customer relationship.

In the case of contracts concluded between you or the company for which you work, your personal data is stored for as long as we are obliged to do so due to statutory retention, reporting and documentation obligations.

We have received your personal data from you or your employer.

## VII. Other technologies on our website

### Cookies

We use cookies on our website to make our website more user-friendly and functional. Some cookies remain stored on your end device.

Cookies are small data packages that are exchanged between your browser and web server when you visit our website. These do not cause any damage and are only for the purpose of recognising the website visitor. Cookies can only store information supplied by your browser, i.e. information that you have entered yourself in the browser or that is available on the website. Cookies cannot execute a code and cannot be used to access your end device. The next time you visit our website with the same end device, the information stored in cookies can subsequently be returned either to us (first-party cookie) or to a third-party web application to which the cookie belongs (third-party cookie). With the stored and returned information, the respective web application recognises that you have already accessed and visited the website with the browser of your end device.

Cookies contain the following information:

- Cookie name
- Name of the server from where the cookie originated
- Cookie ID number
- A date on which the cookie is automatically deleted

Depending on the intended use and function, we divide cookies into the following categories:

- Cookies that are technically necessary to ensure the technical operation and basic functions of our website. This type of cookie is used, for example, to keep your settings while you navigate the website, or to keep important information intact throughout the session (e.g. login, shopping basket).

- Statistical cookies to understand how visitors interact with our website by collecting and analysing information anonymously only. This gives us valuable insights to optimise both the website and our products and services.
- Marketing cookies to create targeted advertising for users on our website.
- Unclassified cookies are cookies that we are currently trying to classify together with providers of individual cookies.

Depending on the storage period, we also divide cookies into session and permanent cookies. Session cookies store information used during your current browser session. These cookies are automatically deleted when the browser is closed. This does not leave any information on your end device. Permanent cookies store information between two visits to the website. This information identifies you as a returning visitor during your next visit and the website responds accordingly. The service life of a permanent cookie is determined by the provider of the cookie.

The legal basis for the use of technically necessary cookies is based on our legitimate interest in the technically flawless operation and the smooth functionality of our website pursuant to Art. 6 (1f) GDPR. Our website cannot function properly without these cookies. The use of statistical and marketing cookies requires your consent pursuant to Art. 6 (1a) GDPR. You can revoke your consent to the use of cookies at any time in the future in accordance with Art. 7 (3) GDPR. Consent is voluntary. If this is not granted, no disadvantages are incurred.

You can also set your Internet browser so that the storage of cookies on your end device is generally prevented or you are always asked whether you agree to the placement of cookies. Once cookies have been saved, you can delete them at any time. You can find out how all this works in detail in the help function of your browser.

Please note that a general deactivation of cookies may lead to functional restrictions on our website.

## Required

Technically necessary cookies are used to enable the technical operation of a website and make it functional for you. The use is based on our legitimate interest to provide a technically flawless website. However, you can generally disable the use of cookies in your browser. <br />

Surname	Purpose	Creator	Storage time	Domain
<b>AzureAppProxyUserSessionCookie_38433646-3938-4230-3834-343237433033_1.3</b>	counts the number of sessions and assigns an anonymous identifier to each visitor.		1 day	www.gbo.com
<b>cf_chl_1</b>	ensures the functionality and usability of the page and is used to track errors.	CloudFlare	1 day	www.gbo.com
<b>cf_chl_prog</b>	ensures the functionality and usability of the page and is used to track errors.	CloudFlare	1 day	www.gbo.com
<b>Chcn</b>	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
<b>CookieConsent</b>	contains the information to what extent the user has confirmed the use of cookies.		1 day	www.gbo.com
<b>cookieconsent_mode</b>	contains the information to what extent the user has confirmed the use of cookies.	DataReporter GmbH	1 day	www.gbo.com
<b>cookieconsent_status</b>	contains the information to what extent the user has confirmed the use of cookies.	DataReporter GmbH	1 day	www.gbo.com
<b>CookieScriptConsent</b>	contains the information to what extent the user has confirmed the use of cookies.		1 day	www.gbo.com
<b>CooPolAcc</b>	ensures the functionality and usability of the page		1 day	www.gbo.com

	and is used to track errors.			com
googtrans	ensures the functionality and usability of the page and is used to track errors.	Google	1 day	www.gbo.com
Hm_lpvt_	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
Hm_lvt_	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
med_staff	save settings and preferences of the user such as the current language setting.		1 day	www.gbo.com
monitor_count	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
MYSAPSSO2	ensures the functionality and usability of the page and is used to track errors.	SAP	1 day	www.gbo.com
newsletter-nonsticky	save settings and preferences of the user such as the current language setting.		1 day	www.gbo.com
PHPSESSID	counts the number of sessions and assigns an anonymous identifier to each visitor.	PHP	1 day	www.gbo.com
SLG_GWPT_Show_Hide_tmp	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
SLG_wptGlobTipTmp	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
SL_GWPT_Show_Hide_tmp	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
SL_wptGlobTipTmp	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
SL_WPT_DET_LNG	save settings and preferences of the user such as the current language setting.		1 day	www.gbo.com
ssm_au_c	save settings and preferences of the user such as the current language setting.		1 day	www.gbo.com
_hjAbsoluteSessionInProgress	counts the number of sessions and assigns an anonymous identifier to each visitor.		1 day	www.gbo.com
_hjid	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
_hjIncludedInSample	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
_hjTLDTest	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
cfduid	ensures the functionality and usability of the page and is used to track errors.	Cloudflare	Permanent	www.gbo.com
extcc_shop.gbo.com	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com
extfc	ensures the functionality and usability of the page and is used to track errors.		1 day	www.gbo.com

## Statistics

Statistics cookies collect information about how websites are used to improve their attractiveness, content and functionality. A use takes place only with your consent and only as long as you have not deactivated the respective cookie.

Surname	Purpose	Creator	Storage time	Domain
<b>ai_user</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Microsoft	1 day	www.gbo.com
<b>_ga</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gac_UA-54560640-1</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gat</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gat_clientGATracker</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gat_UA-54560640-1</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gat_UA-54560640-2</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gat_UA-54560640-5</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gat_UA-54560640-6</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gat_UA-54560640-9</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gat_uxTracker</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_gid</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Google	1 day	www.gbo.com
<b>_hjFirstSeen</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Hotjar	1 day	www.gbo.com
<b>_hjlIncludedInPageviewSample</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.		1 day	www.gbo.com
<b>guid</b>	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Microsoft	1 day	www.gbo.com

## Marketing

Marketing cookies come from external advertising companies and are used to collect information about the websites visited by the user. A use takes place only with your consent and only as long as you have not deactivated the respective cookie.

Surname	Purpose	Creator	Storage time	Domain
<b>NID</b>	registers a unique ID that identifies and recognizes the user. Used for targeted advertising.	Google	1 day	www.google.com

<b>test_cookie</b>	registers a unique ID that identifies and recognizes the user. Used for targeted advertising.	Google	15 minutes	.doubleclick.net
<b>_gcl_au</b>	registers a unique ID that identifies and recognizes the user. Used for targeted advertising.	Google	1 day	www.gbo.com
<b>_gcl_aw</b>	registers a unique ID that identifies and recognizes the user. Used for targeted advertising.	Google	1 day	www.gbo.com

## Google Analytics

We use the functions of the web analytics service Google Analytics on our website to analyse user behaviour and to optimise our website. The provider of this service is Google Ireland Limited, Barrow Street, Dublin 4, Ireland ('Google').

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

Google Analytics uses cookies that enable an analysis of the use of our website.

In general, information about your use of the website is transferred to a Google server and stored there, such as the type and version of browser you used, the operating system you used, the site you visited prior to accessing our site, the host name of the computer (IP address) you used to access the site, and the time of your server request. For this purpose, we have entered into a contract with Google for contractual processing of your data in accordance with Art. 28 of the GDPR.

At our request, Google will use this information to analyse the use of our website, to create reports on the activities within our website and to render additional services related to the use of our website and of the internet. According to Google, the IP address submitted by your browser will not be added to other data held by Google.

We use Google Analytics only with IP anonymisation activated, which means we have expanded this website to include the code 'anonymizeIP'. This ensures that your IP address is masked, so that all data is collected anonymously. Only under exceptional circumstances will a full IP address be transmitted to a Google server and truncated there.

During the website visit, the following data is collected:

- the pages you call up, your "click path"
- Achievement of "website goals" (conversions, e.g. newsletter registrations, downloads, purchases)
- Your user behavior (for example clicks, duration of stay, bounce rates)
- Your approximate location (region)
- Your IP address (in shortened form)
- technical information about your browser and the end devices you use (e.g. language settings, screen resolution)
- Your internet provider
- the referrer URL (via which website / via which advertising medium you came to our website)

The data about the use of our website is immediately deleted after expiration of the storage limits that we have set. Google Analytics gives us the following options for the storage limits: 14 months, 26 months, 38 months, 50 months or no automatic deletion. You can ask us any time for the current storage limit that we have set.

The processing of your data using Google Analytics is subject to your explicit consent in accordance with Art. 6 paragraph 1 lit. a of the GDPR. You can revoke your consent at any time with effect for the future in accordance with Art. 7 paragraph 3 of the GDPR.

You can also block the collection of data by downloading and installing the browser plugin available through the link below: <http://tools.google.com/dlpage/gaoptout?hl=en>.



For more information about how Google uses your data, and about options for settings and withdrawal of consent, refer to the Google Privacy Policy at <https://policies.google.com/privacy?hl=en>.

## Google Doubleclick

We use the service Doubleclick provided by Google on our website for purposes of analysis and optimisation and for the commercial operation of our website. This tool is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ('Google'). The occurs by means of a pseudonymous identification number (pID), which is received by and assigned to your browser. This pID enables the service to detect which ads have already been displayed to you and which have been accessed.

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

This data is used to display ads throughout a website by enabling Google to identify which pages you have visited. The information collected is transferred to a Google server in the USA and stored there for analysis. Google is only allowed to transfer data to third parties in accordance with legal regulations or in the context of contractual data processing. Under no means is Google permitted to add your data to other data that it has collected.

The processing of your data is subject to your consent in accordance with Art. 6 paragraph 1 lit. a of the GDPR. You can withdraw this consent at any time, with effect for the future.

For more information about how Google uses your data, and about options for settings and withdrawal of consent, refer to the Google Privacy Policy at (<https://policies.google.com/technologies/ads?hl=en>) as well as the settings for Google ad display (<https://adssettings.google.com/authenticated>).

## Google Fonts

To display fonts consistently, our website uses Web Fonts which are provided by Google. Google Fonts is a service of Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ('Google').

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

For this purpose, the web browser you use must connect with a Google server. This informs Google that our website is being accessed via your IP address. The IP address from the browser of the device you are using to access our site is also stored by Google. If your browser does not support Web Fonts, your computer will display the site using a standard font type. With each Google Font request, your IP address is automatically transferred to a Google server along with information such as your language preferences, display resolution, version and name of your browser. The usage data collected by Google enables them to determine the popularity of specific font types. Google publishes these findings on internal analytics sites (e.g. Google Analytics).

Google Fonts enables us to use fonts on our own website without uploading them to our server. Google Fonts is an important building block for maintaining the high quality of our website. All Google fonts are automatically optimised for the web. This reduces the data volume and is particularly advantageous for use on mobile devices. When you visit our site, the low file size allows for quicker loading times. Furthermore, Google Fonts are secure Web Fonts that support all major browsers.

The processing of your data therefore takes place on the basis of our legitimate interest in maintaining a consistent, attractive presentation for our website. This is defined as a legitimate interest under Art. 6 paragraph 1 lit. f of the GDPR.

Google stores requests for CSS assets for one day on its servers. This enables us to use the fonts with the support of a Google style sheet. The font files are stored by Google for one year. To delete data prematurely, you must contact Google Support ( <https://support.google.com/?hl=de&tid=231563100246>).

For more information about Google Fonts, refer to <https://developers.google.com/fonts/faq> and the Google Privacy Policy: <https://policies.google.com/privacy?hl=en>

## Google Maps

We embed the service Google Maps on our website to make it easier to read the user's geographical information, particularly so that we can display our location and provide you with route directions. The provider of this service is Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ('Google').

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

The use of Google Maps enables Google to collect and process data about the use of this service.

The processing of your data occurs on the basis of our legitimate interest in providing visual, graphical information to users of our website, in accordance with Art. 6 paragraph 1 lit. f of the GDPR.

For further information, refer to the Google Privacy Policy: <https://www.google.com/policies/privacy/>

## Google reCAPTCHA

Our website uses the "ReCAPTCHA" service of Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google") to detect bots and prevent spam.

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

The purpose of reCAPTCHA is to check whether the data input on our website is made by a human being or by an automated program. To this end, reCAPTCHA analyses the behaviour of the website visitor on the basis of various characteristics. This analysis begins automatically as soon as the website visitor enters our website. For the analysis reCAPTCHA evaluates different information. The following list of collected browser and user data does not claim to be complete. Rather, they are examples of data which, to our knowledge, are processed by Google:

- the address of the page from which the visitor comes
- IP address
- Information about the operating system
- Cookies
- Mouse and keyboard behavior
- Date and language settings
- All Java-Script Objects
- Screen resolution

The data collected during the analysis is forwarded to Google and used by Google. The reCAPTCHA analyses run completely in the background. How much and which data Google stores exactly is not communicated in detail by Google. Cookies are used for the execution of the service. These cookies require a unique identifier for tracking purposes. According to Google, the IP address is not merged with other data from other Google services unless you are logged into your Google account while using the reCAPTCHA plug-in.

## Google Tag Manager

We use the service Google Tag Manager on our website. This service is provided by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google").

The Tag Manager is used to manage website tags via an interface. This enables us to embed code snippets such as tracking codes or conversion pixels into our website without interfering with the source code. In this process, Tag Manager data is only transferred; it is not collected or stored. The Tag Manager itself is a cookie-less domain and does not process any personal data, because it is used solely to manage other services used on our website. The Tag Manager triggers other tags which in turn collect data under specific circumstances. However, the Tag Manager has no access to this data. If you have chosen to deactivate cookies on our site in general or to deactivate specific cookies, this will remain in effect for all tracking tags that are implemented using the Tag Manager.

For more information about data protection, refer to the following Google websites:

Privacy Policy: <https://policies.google.com/privacy?hl=en&gl=de>

FAQ Google Tag Manager: <https://www.google.com/intl/de/tagmanager/faq.html>

Use Policy Google Tag Manager: <https://marketingplatform.google.com/about/analytics/tag-manager/use-policy/>

## Hosting

In the process of hosting our website, we store all data related to the operation of our website. This is necessary for enabling operation of our website. Therefore, we process this data on the legal grounds of our legitimate interest in optimising our website as described under Art. 6 paragraph 1 lit. f of the GDPR. To provide access to our website, we use the services of web hosting providers, to whom we supply the aforementioned data within the context of contractual processing in accordance with art. 28 of the GDPR.

## Hotjar

Our website uses the service Hotjar. Hotjar is a web analytics service provided by Hotjar Ltd., Level 2, St Julians Business Centre, 3, Elia Zammit Street, St Julians STJ 1000, Malta ('Hotjar').

Hotjar is used to analyse user behaviour on our website for optimisation purposes. Hotjar enables us to log and analyse user behaviour on our website, such as your mouse movements or mouse clicks. However, your visit to our website is tracked on an anonymous basis. Hotjar also analyses information about your operating system, your browser, incoming or outgoing links, your geographical location and the type of device you are using. This information is also used by Hotjar for statistical purposes. Hotjar can also ask for direct feedback from you.

The processing of your data is subject to your consent in accordance with Art. 6 paragraph 1 lit. a of the GDPR. You can withdraw this consent at any time, with effect for the future.

Hotjar provides further information about its data protection policy at <https://www.hotjar.com/privacy>.

## Server Log Files

For technical reasons, particularly to ensure a functioning and secure website, we process the technically necessary data about accesses to our website in so-called server log files which your browser automatically sends to us.

The access data we process includes:

- The name of the website you are accessing
- The browser type (including version) you use
- The operating system you use
- The site you visited before accessing our site (referrer URL)
- The time of your server request
- The amount of data transferred

- The host name of computer (IP address) you are using to access the site

This data cannot be traced back to any natural person and is used solely to perform statistical analyses and to operate and improve our website while also optimising our site and keeping it secure. This data is sent exclusively to our website operator. The data is neither connected nor aggregated with other data sources. In case of suspicion of unlawful use of our website, we reserve the right to examine the data retroactively. This data processing takes place on the legal grounds of our legitimate interest in maintaining a technically fault-free and optimal website, as described under Art. 6 paragraph 1 lit. f of the GDPR.

The access data is deleted within a short period of time after serving its purpose (usually within a few days) unless further storage is required for evidence purposes. In such cases, the data is stored until the incident is definitively resolved.

## Social Networks

We take the current discussion about data protection in social networks very seriously, as we ourselves operate appearances in social networks in order to inform the active users there about our range of services. The specific social media we use for this purpose are represented on our website by logos. In this regard, we would like to point out that, on the basis of current case law, we have a joint controllership within the meaning of Art 26 GDPR with the respective operator of the social network. We have taken the necessary precautions for this as far as the provider has made this possible for us. The primary responsibility according to GDPR for the processing of personal data in the respective social network lies with the respective provider of the social network. In the case of the assertion of rights of persons affected, we state that these are best asserted with the social networks themselves. We as operators do not make any decisions regarding the processing of data in the social network. Only the respective provider has access to the data of the users and can therefore only take direct measures.

User data can be processed in social networks for advertising and market research purposes. Among other things, users can create their own user profiles based on their various interests. The user profiles can then be used, for example, to place targeted advertisements within and outside the social media. For these purposes, cookies are also used by the social medium in which the user behaviour and interests of the users are stored. Furthermore, these user profiles may also contain data on the users as members of the respective social media, provided that they are logged in to these.

For a detailed description of the respective processing operations and the possibilities for objection or revocation, please refer to the data protection declaration of the respective social network.

A selection of the most important providers of social media including additional information can be found here:

- Facebook

Provider: Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland

Website: <https://www.facebook.com>

Additional information: [https://www.facebook.com/legal/terms/information\\_about\\_page\\_insights\\_data](https://www.facebook.com/legal/terms/information_about_page_insights_data)

Joint Controllership: [https://www.facebook.com/legal/terms/page\\_controller\\_addendum](https://www.facebook.com/legal/terms/page_controller_addendum)

Further privacy information:

<https://www.facebook.com/about/privacy>

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

- Xing

Provider: XING AG, Dammtorstraße 29-32, 20354 Hamburg, Deutschland

Website: <https://www.xing.de>

Additional information: <https://privacy.xing.com/en>

- LinkedIn

Provider: LinkedIn Ireland, LinkedIn Ireland Unlimited Company, Wilton Place, Dublin 2, Irland

Webseite: <https://www.linkedin.com>

Additional information: <https://www.linkedin.com/legal/privacy-policy>

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

- Pinterest

Provider: Pinterest Inc., 635 High Street, Palo Alto, 94301 California, USA

Website: <https://www.pinterest.com>

Additional information: <https://policy.pinterest.com/en-gb/privacy-policy>

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

- Twitter

Provider: Twitter Inc., 1355 Market Street, Suite 900, San Francisco, 94301 California, USA

Website: <https://www.twitter.com>

Additional information: <https://twitter.com/en/privacy>

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

- YouTube:

Provider: Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Irland

Website: <https://www.google.com>

Additional information: <https://policies.google.com/privacy?hl=en-GB>

**ATTENTION: Within the scope of this service, data is transferred to the US or such a transfer cannot be excluded.**

Watchado:

Provider: watchado GmbH, Möllwaldplatz 4/39, 1040 Wien, Österreich

Website: <https://www.whatchado.com>

Additional information: <https://www.whatchado.com/en/about-us>, <https://www.whatchado.com/en/terms/users/>

- kununu:

Provider: kununu GmbH, einer Tochter der XING SE, Dammtorstraße 30, 20354 Hamburg, Deutschland

Website: <https://www.kununu.com/>

Additional information: <https://privacy.xing.com/en/privacy-policy>

## SSL Encryption

Within your visit to our website, we use the widespread SSL procedure (Secure Socket Layer) in conjunction with the highest level of encryption supported by your browser. You can tell whether an individual page of our website is transmitted in encrypted form by the closed representation of the key or lock symbol in the lower status bar of your browser. We use this encryption procedure on the basis of our justified interest in the use of suitable encryption techniques in accordance with Art. 6 paragraph 1 lit. f GDPR.

We also make use of suitable technical and organisational security measures in accordance with Art. 32 GDPR to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or against unauthorised access by third parties. Our security measures are continuously improved in line with technological developments and kept state-of-the-art.

## WebCare

In order to obtain consent for the use of cookies on our website in accordance with data protection regulations, we use the cookie banner of DataReporter WebCare. This is a service provided by DataReporter GmbH, Zeileisstraße 6, 4600 Wels, Austria ("DataReporter"). More information about this company can be found at [www.datareporter.eu](http://www.datareporter.eu). The cookie banner records and stores the consent to cookie use for the respective user of our website. Our cookie banner ensures that statistical and marketing cookies are only set when the user has given his express consent to their use.

We store information on the extent to which the user has confirmed the use of cookies. The user's decision can be revoked at any time by calling up the setting for cookies and managing the declaration of consent. Existing cookies will be deleted after revocation of the consent. A cookie is also set to store information on the status of the user's consent, which is indicated in the cookie details. Furthermore, the IP address of the respective user is transmitted to DataReporter's server for calling this service. The IP address is neither stored nor associated with any other data of the user, it is only used for the correct execution of the service. The use of the above data is therefore based on our legitimate interest in the legally compliant design of our website in accordance with Art. 6 paragraph 1 lit. f GDPR.

Further information can be found in the DataReporter data protection declaration at <https://www.datareporter.eu/datenschutz>. Please feel free to send your enquiries about this service to [office@datareporter.eu](mailto:office@datareporter.eu).

## VIII. General rights of data subjects

We wish to inform you that you have the right:

- **according to Art. 15 GDPR** , to **request access** to your personal data processed by us. In particular, you may request information about the purposes of processing, the category of personal data, the categories of recipients to whom your data has been or will be disclosed, the planned storage period, the existence of a right to rectification, erasure, restriction of processing or objection, the existence of a right to complain, the origin of your data if it has not been collected by us, as well as the existence of automated decision-making including profiling and, where applicable, meaningful information about the details thereof.;
- **according to Art. 16 GDPR** , to request the **prompt rectification** or completion of your personal data stored by us.;
- **according to Art. 17 GDPR** , to request the **erasure** of your personal data stored by us, unless the processing is necessary to exercise the right to freedom of expression and information, to fulfil a legal obligation, for reasons of public interest or to assert, exercise or defend legal claims.;
- **according to Art. 18 GDPR** , to request the **restriction of processing** of your personal data, insofar as the accuracy of the data is contested by you, the processing is unlawful but you refuse its deletion and we no longer need the data, but you need it to assert, exercise or defend legal claims or you have filed an objection to processing pursuant to Art. 21 GDPR.;

- **according to Art. 20 GDPR** , to receive your personal data that you have provided to us in a structured, commonly used and machine-readable format or to request the transfer of this data to another controller.;
- **according to Art. 21 GDPR** , , insofar as your personal data is processed on the basis of our legitimate interest **to object** to the processing of your personal data provided there are reasons for this arising from your particular situation or if the objection is against direct marketing. In the latter case, you have a general right to object, which shall be implemented by us, without the need to specify a particular situation..
- **according to Art. 7 (3) GDPR to revoke** . your consent, which you once granted to us, at any time. This means that we may no longer continue data processing based on this consent in the future. You also have the option of revoking your consent, which you have once granted to us for the use of cookies on our website, with future effect by [accessing our](#) cookie settings..
- **according to Art. 77 GDPR** , you can lodge a **complaint** . with a supervisory authority regarding the unlawful processing of your data by us. As a rule, you can contact the supervisory authority of your usual place of residence or workplace or our company's registered address for this purpose.

Furthermore, you have the right to lodge a complaint with a supervisory authority (Art. 77 GDPR):

If you believe that the processing of your data violates data protection law or your data protection claims have otherwise been violated in any other manner, you can lodge a complaint with the supervisory authority. In Austria, the supervisory authority is:.

#### Österreichische Datenschutzbehörde

Barichgasse 40-42, 1030 Wien, Österreich

Tel.: +43 1 52 152-0, dsb@dsb.gv.at

All other data protection authorities in the respective EU member states can be found via the following link [http://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index\\_en.htm](http://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index_en.htm)

We would like to point out that in the event that personal data is not provided or in the event of your revocation, GBO's fulfilment of the (contractual) obligations will be rendered more difficult or, in some cases, even impossible..

You can contact us as follows:

Country	Controller	Contact
Austria	<b>Greiner Bio-One GmbH</b> , Bad Haller Str. 32, 4550 Kremsmünster	office(at)at.gbo.com
Germany	<b>Greiner Bio-One GmbH</b> , Maybachstr. 2, 72636 Frickenhausen	info(at)de.gbo.com
Belgium	<b>Greiner Bio-One nv/sa</b> , Leuvensesteenweg 248-D, 1800 Vilvoorde	info(at)be.gbo.com
Switzerland	<b>Greiner Bio-One Vacuette Schweiz GmbH</b> , St. Leonhardstr. 31, 9000 St. Gallen	office(at)ch.gbo.com
Spain	<b>Greiner Bio-One España, S.A.U</b> , Av. Somosierra 22, 2ª planta, nave G, 28703 San Sebastian de los Reyes (Madrid)	info(at)es.gbo.com
Italy	<b>Greiner Bio-One Italia S.r.l.</b> , Via Roma 74, 20060 Cassina de Pecchi	office(at)it.gbo.com
France	<b>Greiner Bio-One SAS</b> , 3 à 7 avenue du Cap Horn, 91941 Courtaboeuf	accueil(at)gbo.com
Netherlands	<b>Greiner Bio-One B.V.</b> , Albert Einsteinweg 16, 2408 AR Alphen a/d Rijn	info(at)nl.gbo.com
Hungary	<b>Greiner Bio-One Hungary Kft.</b> , Fertősor 7, 9200 Mosonmagyaróvár	office(at)hu.gbo.com
United Kingdom	<b>Greiner Bio-One Ltd.</b> , Stroudwater Business Park, GL10 3SX U.K. Stonehouse, Gloucestershire	info@uk.gbo.com

## IX. Current validity of this privacy policy

Further developments or changes in legal requirements may make it necessary to amend this privacy policy from time to time. You can view and print out the current privacy policy at any time on this page.

[Download as PDF](#)