
Privacy Policy of tldbox GmbH

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tldbox GmbH is responsible for use of your personal data in accordance with the law, in connection with the registration and administration of your .versicherung domain. We handle your data with the utmost care and in accordance with the principles of the GDPR.

What is the GDPR?

The GDPR is the European General Data Protection Regulation, which applies directly in all EU member states as of 25 May 2018. It protects natural persons with regard to the processing of personal data, and sets out a range of obligations for those who process personal data to provide information and clarification. This means data controllers and those who process data for them. The GDPR also establishes numerous rights and legal remedies for persons whose data is processed (“data subjects”). Austria has enacted additional measures to the GDPR in its Datenschutzgesetz (Data Protection Act).

The text of the GDPR can be found here: <http://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32016R0679>.

The text of the Austrian Data Protection Act, together with a translation, can be found here: https://www.ris.bka.gv.at/Dokumente/Erv/ERV_1999_1_165/ERV_1999_1_165.pdf.

We are committed to transparent communication about the processing of your data. Below you will find details regarding the way we handle your personal data as well as your individual data protection rights.

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1 How we handle your data

1.1 Data collection on our website

tldbox GmbH processes your data with diligence according to the GDPR (General Data Protection Regulation). We strive for communicating our processing activities in a transparent and intelligible form: Primarily personal data is processed as far as necessary for the performance of the contract. Where processing is to be carried out by a processor, it is governed by a contract, which ensures compliance with the GDPR. Your data will not be forwarded to third parties for their marketing purposes. You receive our newsletter if you have given your consent to do so, which you may revoke at any time. For details on data protection and your rights, please refer to our privacy policy.

Controller according to the GDPR:

tldbox GmbH

Jakob-Haringer-Straße 8/V
5020 Salzburg
Austria

E: service@nic.versicherung

T: +43 662 46 69-731

1.2 Data processing and data processing categories

tldbox GmbH is besides other activities the registry for .versicherung domains.

If you want to register a .versicherung domain, sign up for a registrar and the latter with us. Thus, the billing is done

with the registrar. A direct contractual relationship between the domain owner and tldbox GmbH does not arise. We receive your data in the way via your contractual partner. For the registration of a .versicherung domain, if the domain owner is a natural person, we need the following data:

- First and last name,
- Contact details (postal address and e-mail address)
- A telephone number and a fax number can also be provided, but are not required.

We collect these data as domain holder data, together with information on the specific contractual relationship including any changes, and your domain names, as well as technical data such as name server data, the IP address (if required for technical purposes) and DS records.

Due to our contractual obligation with ICANN we also record the date "AdminC". The details of the technical contact person "TechC" we need for security reasons. Because we operate critical infrastructures that are essential for maintaining important social and economic functions and whose disruption could cause considerable damage. We need to be able to reach your technical contact person quickly and directly in critical situations to ensure that we can meet the specific security requirements of your domains.

tldbox GmbH is contractually obligated to ICANN to validate the applicant on the occasion of the registration of a .versicherung domain and subsequently once a year. The membership in the German-speaking insurance industry and the contents of the websites operated under the domain name are examined. For this purpose, the above-mentioned data and any data published by you (eg insurance intermediary registration number) are used.

Communications data are collected as required (including records of telephone calls, e-mails, forms, all necessary documents, log-in data, etc.).

Data are also collected and processed when you visit our website. The extent to which and the purposes for which we collect and analyse anonymous data on our website are described under point 4.1 "Cookies".

If you subscribe to our newsletter, we process the data required to send it to you and store the respective consent you have provided.

1.3 Legal basis and purpose of data processing

Your data are collected and processed first and foremost as follows:

- for the purpose of fulfilling the contract with your registrar
- anonymous user behaviour provides the basis for optimising the performance of our website, in which we have a legitimate interest
- interest-based advertising, in which we have a legitimate interest
- newsletters, on the basis of your consent, which you can revoke at any time

1.4 Our data recipients

tldbox GmbH is a sister company of nic.at GmbH. In the absence of our own staff, all tldbox GmbH activities are carried out at nic.at GmbH. Your data are processed by different departments, depending on the purpose.

An external tax consultant takes care of tax matters for us, and a collections agency is used to recover receivables when a counterparty to a contract with us is in serious default.

In addition, tldbox GmbH also attracts some processors, who are given the necessary data as part of their assignments.

Because you conclude a contract with your registrar as part of the domain registration or use and this with us, data are transmitted reciprocally for the purpose of fulfilling the contract. In addition, every registrar has WHOIS access to domains that it does not administer, because this is necessary for the efficient administration of .versicherung

domains. All registrars are contractually obliged to limit use of their full access to the purpose specified in the registrar's agreement. Some of the 40-plus registrars are located in third countries, where the GDPR does not apply. Registrars in third countries that are not on the "White List" of the European Commission will be GDPR ensured by signing the standard contractual clauses of the European Commission. Furthermore, we are fully bound by the contractual conditions of ICANN and are obliged to pass on data to ICANN.

In addition, the technical contact details of a domain are globally permanently available via name server queries for retrieval by third parties since this requires the availability of a registered domain at any times and thus fulfilling the contract concluded with the domain holder.

1.5 Our processors

tldbox GmbH carefully selects the service providers who process personal data on our behalf. If we commission third parties to process personal data on the basis of a data processing agreement, this is done in accordance with Art. 28 of the GDPR.

tldbox GmbH enlists a number of processors to whom data are forwarded if required for the performance of their contracted tasks. For instance, Vienna University Computer Center provides us with important technical support. We also work with several marketing agencies. In all cases, tldbox GmbH ensures by means of contracts with processors that they comply with data protection obligations.

1.6 Transfer to third countries

If we process data to a third country or if this is done in the context of using the services of third parties or the disclosure or transfer of data to other persons or companies, this is only done for the reasons described above for the transfer of data. Subject to express consent or contractual necessity, we process or allow data to be processed only in third countries with a recognized level of data protection or on the basis of special guarantees, such as contractual obligations through so-called standard contractual clauses of the EU Commission, the existence of certifications or binding corporate rules in accordance with Art. 44 - 49 of the GDPR.

1.7 Automated registration

A number of conditions must be met in order for your desired domain to be registered. Satisfaction of these conditions is checked by automated means. The registration will be done by your registrar. More detailed information about the prerequisites for registration can be found at <https://www.nic.versicherung/de/ueber-versicherung/richtlinien>

1.9 WHOIS

The WHOIS is a public directory of registered .versicherung domains, which previously showed the holders of all .versicherung domains and their contact details. Due to the direct applicability of the GDPR, this extensive means for the public to make queries will change as follows:

The organization field and country specified for domain owner will be published, other fields such as name, address, email, etc. will not. The data of the AdminC and TechC are also not published.

In addition, the managing registrar will be displayed, other owner data will only appear in the WHOIS at your explicit request.

1.9 Information requests by third parties

As a rule, the holder data for domains held by natural persons can no longer be accessed in the WHOIS. A third party which claims to require these data, for instance to assert legal claims, must submit an information request for information to the managing registrar, who is published in the Whois at the domain. If this registrar does not

cooperate, you can contact tldbox GmbH. In every case, we very carefully assess whether the request appears justified on the basis of the facts provided. The third party must have a legitimate interest in the data requested, and be able to demonstrate such an interest.

For instance, the wish to purchase a particular domain or ascertain the identity of a counterparty to a contract is not sufficient.

With regard to the disclosure of domain holder data in connection with infringements of name rights, trademarks and /or brand rights or other legal claims, we require a precise statement of the facts and specific evidence (e.g. an extract from the trademark register) in order to assess whether a legitimate interest exists.

1.10 Erasure of data

We believe that data must not be stored indefinitely without good reason. We intend to store data only for as long as necessary. In our view, storage of data for the duration of a contractual relationship is definitely necessary. In addition, we store data for as long as claims arising from a contractual relationship can be enforced. Furthermore, due to various statutory requirements, such as those on proper accounting, we are obliged to store data for specific periods.

2 Your data protection rights

The GDPR includes an extensive package of protective rights for natural persons whose data are processed (i.e. collected, stored, transferred, restricted, erased, etc.):

2.1 Right of access

In accordance with Art. 15 of the GDPR, you have the right to request information about your personal data processed by us. In particular, you may request information on the purposes of processing, the category of personal data, the categories of recipients to whom your data has been or will be disclosed, the planned duration of storage, the existence of a right of rectification, deletion, restriction of processing or opposition, the existence of a right of appeal, the origin of your data, if not collected by us, as well as the existence of automated decision making including profiling and, where applicable, meaningful information on the details thereof.

2.2 Right of correction

In accordance with Art. 16 of the GDPR, you have the right to demand without delay the correction of incorrect or incomplete personal data stored by us.

2.3 Right “to be forgotten” / erasure

In accordance with Art. 17 of the GDPR, you have the right to demand the deletion of your personal data stored with us, unless the processing is necessary to exercise the right to freedom of expression and information, to fulfill a legal obligation, for reasons of public interest or to assert, exercise or defend legal claims.

2.4 Right to restriction of processing

In accordance with Art. 18 of the GDPR, you have the right to demand the restriction of the processing of your personal data, insofar as the accuracy of the data is disputed by you, the processing is unlawful, but you refuse to delete it and we no longer require the data, but you require it for the assertion, exercise or defense of legal claims or you have lodged an objection to the processing in accordance with Art. 21 of the GDPR.

2.5 Right to object

In accordance with Art. 21 of the GDPR, if your personal data are processed on the basis of our legitimate interest, you have the right to object to the processing of your personal data for reasons arising from your specific situation or

if the objection is directed against direct advertising. In the latter case, you have a general right of objection, which we will implement without indicating a specific situation.

2.6 Right to data portability

In accordance with Art. 20 of the GDPR, you have the right to receive your personal data from us, and to have the data transmitted to another controller, provided this is technically feasible.

2.7 Right to withdraw consent

In accordance with Art. 7 paragraph 3 of the GDPR, you may at any time revoke your consent to us. As a result, we may no longer continue the data processing based on this consent in the future. Among other things, you have the option of revoking your consent to the use of cookies on our website with effect for the future by calling up our [Cookie Settings](#).

2.8 Assertion of rights of data subjects

You yourself decide on the use of your personal data. Should you therefore wish to exercise one of your above-mentioned rights towards us, you are welcome to contact us by email at service@nic.versicherung or by post, as well as by telephone.

Together with your application, please send us a copy of an official photo ID for clear identification (if this cannot be clearly determined) and support us in concretizing your request by answering questions from our responsible employees regarding the processing of your personal data. In your request, please state in which role (employee, applicant, visitor, supplier, customer, etc.) and in which period of time you have been in contact with us. This enables us to process your request promptly.

2.9 Right to lodge a complaint with a supervisory authority

In accordance with Art. 77 of the GDPR, you have the right to complain to a data protection authority regarding the illegal processing of your data by us. As a rule, you can contact the data protection authority at your usual place of residence or workplace or at the headquarters of our company.

The responsible data protection authority for tldbox GmbH is:

Österreichische Datenschutzbehörde

Barichgasse 40-42, 1030 Wien, Österreich

Tel.: +43 1 52 152-0, dsb@dsb.gv.at

3 Security of personal data

The security of your personal data is of particular concern to us. Therefore, in accordance with Art. 32 of the GDPR and taking into account the state of the art, the implementation costs and the nature, scope, circumstances and purposes of the processing, as well as the different probabilities of occurrence and severity of the risk to the rights and freedoms of natural persons, we take appropriate technical and organisational measures to ensure a level of protection appropriate to the risk.

These measures shall include, but not be limited to, ensuring the confidentiality, integrity and availability of data by controlling physical access to the data, as well as access, input, disclosure, safeguarding of availability and segregation of data relating to them. Furthermore, we have established procedures to ensure that data subjects' rights are exercised, data is deleted, and we respond to data threats. Furthermore, we take the protection of personal data into account as early as the development or selection of hardware and software, in accordance with the principle of privacy by design and through data protection-friendly pre-settings in accordance with Art. 25 of the GDPR.

Information security is of considerable importance for the protection of data. Therefore, tldbox GmbH is certified according to the international standard ISO 27001 in order to be able to offer the greatest possible security.

Our understanding of security is also requested from the processors we use.

4 Technologies on our website

Cookies and Local Storage

We use cookies to make our website as user-friendly and functional as possible for you. Some of these cookies are stored on the device you use to access the site.

Cookies are small packages of data that are exchanged between your browser and our web server whenever you visit our website. They do not cause any damage and are used solely to recognise website visitors. Cookies can only store information provided by your browser, e.g. information that you have entered into your browser or that is available on the website. Cookies cannot execute code and cannot be used to access your terminal device.

The next time you access our website using the same device, the information stored in the cookies can then either be sent back to us (“first-party cookie”) or to a web application of third party to whom the cookie belongs (“third-party cookie”). The information that is stored and sent back allows each web application to recognise that you have already accessed and visited the website using the browser on your device.

Cookies contain the following information:

- Cookie name
- Name of the server from which the cookie originates
- Cookie ID number
- An expiry date, after which the cookie will be automatically deleted

We classify cookies in the following categories depending on their purpose and function:

- Technically necessary cookies, to ensure the technical operation and basic functions of our website. These types of cookies are used, for example, to maintain your settings while you navigate our website; or they can ensure that important information is retained throughout the session (e.g. login, shopping cart).
- Statistics cookies, to understand how visitors interact with our website by collecting and analysing information on an anonymous basis only. In this way we gain valuable insights to optimize both the website and our products and services.
- Marketing cookies, to provide targeted promotional and marketing activities for users on our website.
- Unclassified cookies are cookies that we are trying to classify together with individual cookie providers.

Depending on the storage period, we also divide cookies into session and persistent cookies. Session cookies store information that is used during your current browser session. These cookies are automatically deleted when the browser is closed. No information remains on your device. Persistent cookies store information between two visits to the website. Based on this information, you will be recognized as a returning visitor on your next visit and the website will react accordingly. The lifespan of a persistent cookie is determined by the provider of the cookie.

The legal basis for using technically necessary cookies is our legitimate interest in the technically fault-free operation and smooth functionality of our website as described in Art. 6 paragraph 1 lit. f of the GDPR. The use of statistics and marketing cookies is subject to your consent, in accordance with Art. 6 paragraph 1 lit. a of the GDPR. You can withdraw your consent for the future use of cookies at any time in accordance with Art. 7 paragraph 3 of the GDPR. Your consent is voluntary. If consent is not given, no disadvantages arise. For more information about the cookies we actually use (specifically, their purpose and lifespan), refer to this Privacy Policy and to the information in our cookie banner about the cookies we use.

You can also set your web browser so that it does not store any cookies in general on your device or so that you will be asked each time you visit the site whether you accept the use of cookies. Cookies that have already been stored can be deleted at any time. Refer to the Help section of your browser to learn how to do this.

Please note that a general deactivation of cookies may lead to functional restrictions on our website.

On our website, we also use so-called local storage functions (also called "local data"). This means that data is stored locally in the cache of your browser, which continues to exist and can be read even after you close the browser - as long as you do not delete the cache or data is stored within the session storage.

Third parties cannot access the data stored in the local storage. If special plug-ins or tools use the local storage functions, you are informed within the description of the respective plug-in or tool.

If you do not wish plug-ins or tools to use local storage functions, you can control this in the settings of your respective browser. We would like to point out that this may result in functional restrictions.

Google Tag Manager

We use the service Google Tag Manager on our website. This service is provided by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google").

ATTENTION: Within the scope of this service, data transfer to the USA takes place or cannot be ruled out.

When the Tag Manager is started, your browser establishes a connection to Google's servers. This informs Google that our website has been accessed via your IP address.

Google Tag Manager is used to manage website tags via an interface. This enables us to embed code snippets such as tracking codes or conversion pixels into our website without interfering with the source code. In this process, Tag Manager data is only transferred; it is not collected or stored. The Tag Manager itself is a cookie-less domain and does not process any personal data, because it is used solely to manage other services used on our website. The Tag Manager triggers other tags which in turn collect data under specific circumstances. However, the Tag Manager has no access to this data. If you have chosen to deactivate cookies on our site in general or to deactivate specific cookies, this will remain in effect for all tracking tags that are implemented using the Tag Manager.

You can find out exactly where Google data centres are located here: <https://www.google.com/about/datacenters/inside/locations/>

For more information about data protection, refer to the following Google websites:

Privacy Policy: <https://policies.google.com/privacy>

FAQ Google Tag Manager: <https://www.google.com/intl/de/tagmanager/faq.html>

Use Policy Google Tag Manager: <https://marketingplatform.google.com/intl/de/about/analytics/tag-manager/use-policy/>

Hosting

In the process of hosting our website, we store all data related to the operation of our website. This is necessary for enabling operation of our website. Therefore, we process this data on the legal grounds of our legitimate interest in optimising our website as described under Art. 6 paragraph 1 lit. f of the GDPR. To provide access to our website, we use the services of web hosting providers, to whom we supply the aforementioned data within the context of contractual processing in accordance with art. 28 of the GDPR.

Matomo

On our website the web analysis service Matomo (www.matomo.org) formerly Piwik of the provider InnoCraft Ltd., 150 Willis St, 6011 Wellington, New Zealand ("Matomo") is used for statistical analysis of user behaviour and for optimisation and marketing purposes.

The following data will be processed within the scope of range measurement: the type and version of browser you use, the operating system you use, your country of origin, the date and time of the server enquiry, the number of visits, your length of stay on the website and the external links you clicked on. The IP address is anonymized before it is stored. Pseudonymized user profiles can be created and evaluated from the data collected as part of this service. The data collected using Matomo technology (including your pseudonymized IP address) is processed on our servers and not passed on to third parties.

The information generated in the pseudonymous user profile is not used to personally identify the visitor to this website and is not merged with personal data about the bearer of the pseudonym.

The processing of your data in the cookies is based on your consent in accordance with Art. 6 paragraph 1 lit. a GDPR. You can revoke this consent at any time with effect for the future.

Further information on the use of data and the handling of the provisions of the GDPR by Matomo can be found in Matomo's data protection declaration at <https://matomo.org/gdpr/>

We would like to point out that the EU Commission has certified an appropriate level of data protection in New Zealand. A transfer of data is therefore permitted according to Art. 45 GDPR.

Server Log Files

For technical reasons, particularly to ensure a functioning and secure website, we process the technically necessary data about accesses to our website in so-called server log files which your browser automatically sends to us.

The access data we process includes:

- The name of the website you are accessing
- The browser type (including version) you use
- The operating system you use
- The site you visited before accessing our site (referrer URL)
- The time of your server request
- The amount of data transferred
- The host name of computer (IP address) you are using to access the site

This data cannot be traced back to any natural person and is used solely to perform statistical analyses and to operate and improve our website while also optimising our site and keeping it secure. This data is sent exclusively to our website operator. The data is neither connected nor aggregated with other data sources. In case of suspicion of unlawful use of our website, we reserve the right to examine the data retroactively. This data processing takes place on the legal grounds of our legitimate interest in maintaining a technically fault-free and optimal website, as described under Art. 6 paragraph 1 lit. f of the GDPR.

The access data is deleted within a short period of time after serving its purpose (usually within a few days) unless further storage is required for evidence purposes. In such cases, the data is stored until the incident is definitively resolved.

SSL Encryption

Within your visit to our website, we use the widespread SSL procedure (Secure Socket Layer) in conjunction with the highest level of encryption supported by your browser. You can tell whether an individual page of our website is transmitted in encrypted form by the closed representation of the key or lock symbol in the lower status bar of your

browser. We use this encryption procedure on the basis of our justified interest in the use of suitable encryption techniques in accordance with Art. 6 paragraph 1 lit. f GDPR.

We also make use of suitable technical and organisational security measures in accordance with Art. 32 GDPR to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or against unauthorised access by third parties. Our security measures are continuously improved in line with technological developments and kept state-of-the-art.

5 Manage cookie settings

About cookies

You can set your browser so that the storage of cookies is generally prevented or you are asked each time whether you agree to the setting of cookies. Once set, you can delete cookies at any time. How this works can be found in the help function of your browser.

Required

Technically necessary cookies are used to enable the technical operation of a website and make it functional for you. The use is based on our legitimate interest to provide a technically flawless website. However, you can generally disable the use of cookies in your browser.

Surname	Purpose	Creator	Storage time	Domain
AWSALBCORS	ensures the functionality and usability of the page and is used to track errors.		1 week	et.twyn.com
CookieConsent	ensures the functionality and usability of the page and is used to track errors.		6 months	www.nic.versicherung
cookieconsent_mode	ensures the functionality and usability of the page and is used to track errors.	DataReporter GmbH	12 months	www.nic.versicherung
cookieconsent_status	ensures the functionality and usability of the page and is used to track errors.	DataReporter GmbH	12 months	www.nic.versicherung
CookieScriptConsent	ensures the functionality and usability of the page and is used to track errors.		6 months	www.nic.versicherung
uuid	counts the number of sessions and assigns an anonymous identifier to each visitor.		6 months	.twyn.com
versicherung_session	counts the number of sessions and assigns an anonymous identifier to each visitor.		2 hours	nic.versicherung
XSRF-TOKEN	ensures the functionality and usability of the page and is used to track errors.		2 hours	www.nic.versicherung

Statistics

Statistics cookies collect information about how websites are used to improve their attractiveness, content and functionality. A use takes place only with your consent and only as long as you have not deactivated the respective cookie.

Surname	Purpose	Creator	Storage time	Domain
_pk_id. 46.6543	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Matomo	1 year	www.nic.versicherung
_pk_ref. 46.6543	Contains information to help distinguish users from the page. Gathers data about user visits, such as which pages are relevant.	Matomo		www.nic.versicherung
_pk_ses.	Contains information to help distinguish users from the page. Gathers data about user visits, such		30	www.nic.

46.6543 as which pages are relevant.

Matomo

minutes

versicherung

Marketing

Marketing cookies come from external advertising companies and are used to collect information about the websites visited by the user. A use takes place only with your consent and only as long as you have not deactivated the respective cookie.

Surname	Purpose	Creator	Storage time	Domain
NID	registers a unique ID that identifies and recognizes the user. Used for targeted advertising.	Google	6 months	www.google.com

6 Actuality of this Privacy Policy

Due to further developments or changes in legal requirements, it may become necessary to adapt this Privacy Policy from time to time. The current Privacy Policy can be found and printed out by you at any time here on this website.

For questions regarding data privacy, you can reach us at service@nic.versicherung or at the other contact details stated in this Privacy Policy.

Salzburg , 18. September 2021

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